

iCare UK Update 1

The Newsletter of iCare Solutions (UK) Ltd • December 2007

CEO's Message

Rohan Vandy
Chief Executive
Officer



Welcome to our inaugural issue of iCare Update. To be produced on a bi-monthly basis, our publication will provide care homes with relevant information on clinical and care management within the UK and abroad.

The iCare Clinical & Care Management Solution operates across your core business processes and is designed specifically for UK care homes. We are the leading provider in clinical and care software within Australia. Over 40% of Australian care homes use iCare as their core operating system, providing tangible business benefits to many hundreds of care homes.

From December 3, 2007, the iCare Clinical & Care Management Solution will be available to all UK care homes. Our product is unique within the care home industry. In combination with our professional and experienced service delivery team, we offer a product and service previously unseen in the UK.

Once implemented, the iCare Solution delivers quality care improvements, operational efficiencies and financial benefits to your organisation.

iCare efficiencies - the software solution



Any computer system is only as good as the software that drives it. The iCare Solution maximises business efficiencies within care homes. But how is this achieved?

1. How does iCare manage compliance?

As iCare begins the journey with care homes in the UK, we recognise the increasing reliance this places on our company and the iCare Solution itself. We are able to readily and accurately integrate regulatory changes within the iCare Solution. This functionality is a key indicator to our previous and continued success. By immediately lowering the organisational risk profile around regulatory change, iCare ensures it remains one of your key business tools well into the future.

2. Our software reduces the time and error inherent in documentation tasks

Efficiency is achieved through our single data entry system. This allows the continuous integration of high-quality information across the following core business areas.

- Client Management
- Clinical and Care Management with Decision Support
- Medication Management
- Staff Management including Rostering
- Compliance and Risk Management

3. The iCare system ensures there is no "down time" between data collation and input.

The iCare system uses a variety of user interfaces, including desktop computers, lap-tops, touch screens, tablets and PDAs. All information is input in "real time," creating reporting efficiencies across clinical and administrative areas.

4. iCare software assists staff training, recruitment and retention

Under iCare you will become an "employer of choice", as your staff enjoys the professional development opportunities inherent in the system. Due to the ease of operation, your recruitment and retention practices will also be enhanced.

...continued on page 2

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...continued from page 1

5. The iCare Solution leads to a continuous improvement culture

Our management reporting and decision support tools will help create a culture of continuous improvement. With a single key stroke, clinical indicators throughout your entire organisation can be accessed, enhancing a culture of evidence-based outcomes.

6. iCare software creates documentation efficiencies.

High quality documentation is an important part of elderly care management. Our system creates time efficiencies, by producing configurable documentation which allows for an appropriate level of standardisation.

iCare recognised in the Deloitte Technology Fast 50

iCare Solutions, Australia's leading provider of clinical and care systems to the care home industry, has been recognised as Australia's 2nd fastest growing software company and the 7th fastest growing company across all Australian technology sectors in the 2007 Deloitte Technology Fast 50 Awards.

iCare experienced a 1,032% performance increase and is the only elderly care technology company to make it into the awards. This is the second consecutive year that iCare has been in the Top 50, previously in 2006 iCare was the 25th fastest growing technology company.

Meet our Staff

Rohan Vendy, CEO

Few people understand the IT needs of the care home industry as well as Rohan Vendy.

Since establishing iCare Solutions in Australia in 2002, Rohan Vendy has overseen the successful development of a company that is now the leading provider of services to the care home industry in the Southern Hemisphere.

Due to the success of iCare in Australia, Rohan has now established iCare Solutions in the United Kingdom.

iCare has identified that the UK care home industry is ready to embrace the advantages of a relevant clinical and care software system that meets immediate and long term business needs.

Backed by the iCare team, Rohan is enjoying the challenge of applying the iCare Solution to the UK home care industry.

Prior to his founding role in iCare, Rohan spent nearly a decade as a Commission Officer in the Royal Australian Navy. With a science degree and a range of post graduate qualifications in business administration and leadership, Rohan brings a wealth of experience to the iCare client base.

When not at work, Rohan enjoys spending time with his wife, Alexandra and their young family.

What's on Now

1-2 April, 2008

The Care Show

Bournemouth International Centre

Frequently asked questions

Q
A

"Is iCare Solutions Microsoft Certified?"

iCare Solutions is a Microsoft Gold Certified Partner with Independent System Vendor (ISV) status. The Gold Certified Partner Program identifies iCare as adhering to Microsoft's stringent requirements for service readiness, competency and capacity for deploying Microsoft technology.

iCare owns all of the intellectual property associated with our application. Combined with being a Microsoft Certified Partner, you can be confident that you are selecting a leading IT provider.

Importantly, we maintain the independence to use only the technology that meets your exacting business needs.

Microsoft
GOLD CERTIFIED
Partner

ISV/Software Solutions
Business Process and Integration